



Job Description: Senior VOIP Engineer

Job Location: Chennai

Experience: 4 + Years

Notice period: Immediate or Expected to join within 2 months.

Compensation: Best in the Industry.

Interested Associates can share their CV to mrponnala@tekvizion.com

tekVizion, an industry leader in validating, certifying and automating communications and collaboration is seeking a highly qualified Unified Communications professional. The candidate must be independent, highly motivated and willing to collaborate with a high performance team. Candidate should be able to prioritize and manage projects from design through implementation, testing and documentation. Position requires a minimum of 4 years of hands-on expertise with enterprise class business communication systems, solutions and technologies.

Responsibilities:

- Design and implement custom collaboration solutions
- Deploy, configure and test customer solutions end to end
- Document test results and provide configuration guides
- Analyze and troubleshoot internal and external VOIP issues
- Develop test plans & test solutions
- Develop configuration and maintenance procedures
- Deploy and support automation tools
- Regression test automation platform
- Troubleshoot and document deployment/greenfield issues
- Collaborate with cross functional teams
- Support lab infrastructure including upgrades and patching
- Provide subject matter expertise as required
- Research new technologies, solutions
- Provide feedback on continuous improvement

Successful candidate should have knowledge and experience in the following areas:

- Enterprise voice and Data Center expertise working with collaboration platforms & solutions
- Proven track record working with leading unified collaboration systems like Cisco, Microsoft, Avaya, Mitel
- Hands-on experience with Session Border Controllers and Voice Gateways
- Expertise using collaboration gateways like Cisco Expressway
- Expert level knowledge of VOIP protocols such as SIP, RTP/SRTP including TLS
- Very good knowledge of protocol and packet analysis



- Experience working with switching and routing protocols
- Experienced in virtualization platforms VMWare and Hyper-V
- Strong understanding of NAT traversal for VOIP
- Strong understanding of H.323, MGCP & ISDN
- Connectivity using copper/fiber, ISDN, T1, wireless
- Background in cloud based communication solutions like Office 365
- Experience working with AD, LDAP, DNS, DHCP a plus
- Experience working with Linux and Windows server operating systems
- Knowledge of third party/open source SIP stacks
- Implement QOS in VOIP networks
- Interpret RFCs as they relate to issues
- Effective communication and strong analytical skills
- Multi task in a fast paced environment
- Professional or Expert Level Certifications required in any of the following:
 - Cisco (Cloud, Collaboration, Data Center, Routing & Switching, Security,aws)
 - Microsoft (Servers. Cloud, SFB)
 - Other Vendors

Required Work Experience

- ❖ 2+ years of telecommunications (VOIP)
- ❖ 3+ years of experience in software testing