

tekVizion 360: Accelerating Service Provider UCaaS

Overview

Successfully adopting Continuous Integration and Continuous Delivery (CI/CD) has become a necessity for UCaaS providers. CI/CD presents challenges for NetOps teams and Service Providers (SPs), but these challenges can be quickly resolved with the appropriate automation tools.

The tekVizion 360 service enables SPs to automate the validation of vendor solutions including Cisco Webex, Microsoft Teams, Poly devices, and more. By integrating automation tools aligning with solution needs such as CI/CD, providers can accelerate time to market and provide the quality solutions enterprise customers expect.

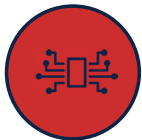
tekVizion 360 Use Cases

- Automate Cisco Webex (for BW and Calling) validation and connectivity to SP network and deployment models
- Aligns with Cisco Webex release updates

- Launch new devices (CCX) to market faster and maintain a competitive edge
- Reduce manual workload by automating verification of end point devices

- Build a Continuous Testing environment for MS Teams or Phone System with Operator Connect and Direct Routing
- Continuous validation of Microsoft Teams integration

tekVizion 360 Benefits



Move at a SaaS speed by leveraging *Robotic Process Automation* to emulate exact user actions and ensure end-to-end validation of telephony align with Service Provider network and deployment models.



Launch new features with agility and maintain quality and reliability when validating end point devices (e.g., Poly, Yealink, Cisco, Grandstream, etc.) with our 360 automation.



Products, releases, and integrations are future-proofed with tekVizion automation. On-demand access to configurations help discover and resolve emerging issues and unexpected changes.

Partner Insights

"We are excited for tekVizion's 360 service to be part of our collaboration offerings aimed at keeping people connected, productive, and engaged... Lumen is about providing the best experience for our customers, and adding tekVizion's 360 service capabilities is another way we are using our platform for amazing things."

- Adam Saenger,
VP of Networking Solutions,
Lumen Technologies

Our Customers

